

PRACTICE PROFILE

North Trafford Group Practice is dedicated to delivering first class healthcare to patients via Chester Road Surgery in Stretford and Seymour Grove Health Centre in Old Trafford. We are committed to placing our patients at the heart of all we do and providing a high quality, compassionate and caring service to all our patients and carers.

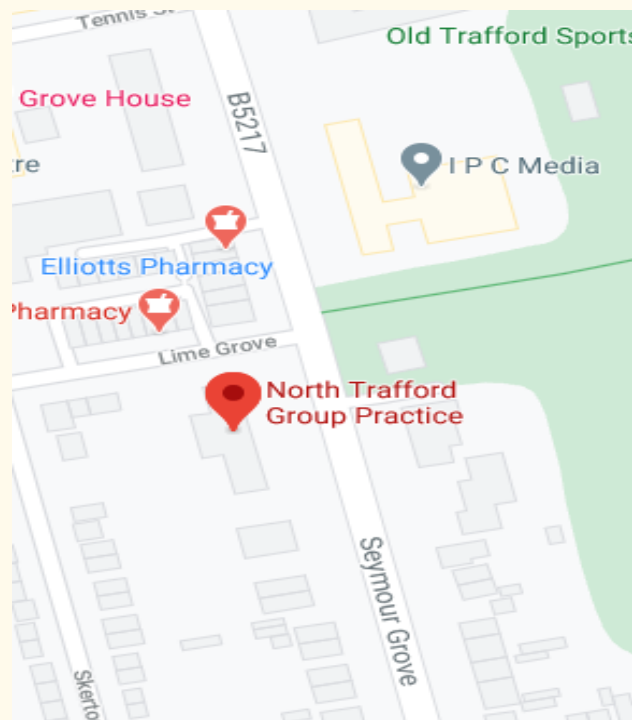
OUR STAFF

Salaried GPs	Dr S Varma (female) Dr. F Mecci (female) Dr. A Harrison (female) Dr. J Mahmood (male) Dr M Bye (female) Dr. H Ashrafi (female) Dr. J Choi (male)
Business Manager	Mr. M Ahmed
Assistant Manager	Ms Andrea C-Martinez
Office Managers	Mrs R Butt Mrs. S Khan
Nursing Team	Ms. E Fitzgerald Ms. M Saxon Ms K Maria John Ms. S Theodorides (TNA) Ms T Ferguson (HCA) Ms. S Scrimshaw (HCA)

COMMENTS/COMPLAINTS

We believe in continuous improvement and that's why we need your comments to improve our services. Please contact our Business Manager or Office Managers @ gmicb-tr.generaleenquiriesntgp@nhs.net if you wish to complain please email gmicb-tr.managementntgp@nhs.net

LOCATE US



The surgery has suitable access via ramp for patients with limited mobility. All consultations rooms are on ground level and toilets accessible also by wheel chair with baby changing facility. We have parking facilities along with disabled bays.

NORTH TRAFFORD GROUP PRACTICE

Location: Seymour Grove Health Centre
70, Seymour Grove,
Old Trafford, M16 0LW



Our Vision:

To improve the health & well-being, and lives of those registered with us.



NORTH TRAFFORD GROUP PRACTICE



Dr Joseph Chandy—GP Partner
MBBS, MRCGP & DRCOG

Dr Zahid Ahmed —GP Partner
MBBS, MRCGP & MRCS

Mr. M Ahmed —Business Manager
MBA, BS(CS) & Adv. CIMA Dip.

Location: Seymour Grove Health Centre
70, Seymour Grove,
Old Trafford, M16 0LW

Tel: 0161 8655556

Web: www.ntgp.co.uk

Email: gmicb-tr.generaleenquiriesntgp@nhs.net

HOLISTIC | APPROACHABLE | FRIENDLY

OPENING HOURS

MON TO FRI 8:00 A.M.— 6:30 P.M.

SURGERY HOURS

MORNING SURGERY 09:00— 13:00

AFTERNOON SURGERY 14:00 —17:00

EXTENDED HOURS (Sat & Sun) 09:00— 13:00

All surgeries are by appointment only

Ask My GP

The practice uses askmyGP platform for all patients to make it easier to talk to their doctors.

No need to wait longer in telephone queues, use askmyGP and we will address your query on the same day appropriately. Please request more than one appt if you are contacting for more than one problem.

HOME VISITS

If you require home visit please book ideally before 11:00 A.M. Visits are made solely on doctors discretion, taking into account of best place to provide the care. Home Visits takes considerable time i.e. 4x in comparison to surgery consultations, therefore please use this option only if it is impossible for you to attend the surgery.

URGENT APPOINTMENTS

Please ring the practice during core hours if you need urgent appointments. After core hours, the surgery is covered by Mastercall Out of Hours Service @ 0161 477 9190

CLINICS AVAILABLE

We are glad to inform that our Practice Nurses provide following clinics.

BY APPOINTMENT

- Asthma and COPD
- Blood Pressure Check and Heart Burn
- NHS Health Checks
- Contraceptive Advice & Monitoring
- Coronary Heart Disease Monitoring
- IUD/Implant Coil insertion and Removal
- Diabetes
- Dietary Advice
- HRT Check
- Immunisations
- Smoking Cessation Advice
- Travel Vaccinations
- Well Man
- Well Woman
- Phlebotomy
- Physiotherapy (First Contact Physio)
- Midwife/Antenatal—(external service)

CHAPERONES

We use Chaperones for any intimate examination.

KEEP IT OR CANCEL IT

PLEASE INFORM RECEPTION IF YOU ARE UNABLE TO KEEP AN APOINTMENT

0161 8655556

FOR MEDICAL EMERGENCIES OUTSIDE NORMAL SURGERY HOURS PLEASE CALL NHS 111

GP OUT OF HOURS SERVICE.

REPEAT PRESCRIPTIONS

Please allow 48 hours to process your request.

Prescription request takes 48 hours, however in some cases we make all possible efforts to make it available as soon as possible.

You can either request in person, or online or through our surgery email address.

Most pharmacies also provide pick and drop services for this purpose. Please check with your chemist.

USEFUL CONTACTS

MasterCall Out of Hours	477 9190
NHS Direct	111
Non-urgent ambulance	866 0622
Trafford General Hospital	748 4022
Wythenshawe Hospital	998 7070
Manchester Royal Infirmary	276 1234
Salford Royal Hospital	789 7373
MARAT—Child Protection	912 5124
MARAT—Advice Line	912 5125

ZERO TOLERANCE POLICY

We support the government's 'Zero Tolerance' campaign for Health Service Staff. This states that GPs and their staff have a right to care for others without fear of being attacked or abused. All our staff aim to be polite, helpful, and sensitive to all patients' individual needs and circumstances