Guide to Register on NHS App

To register for the NHS App and access your health records, follow these steps:

Step 1: Download the NHS App

• For iPhone: Download from the App Store

• For Android: <u>Download from Google Play</u>

Step 2: Register for an NHS Login

- 1. Open the NHS App and tap "Continue with NHS Login".
- 2. Enter your email address and create a secure password.
- 3. Verify your email by entering the code sent to your inbox.
- 4. Add your mobile phone number and verify it with a code sent via SMS.

Step 3: Prove Your Identity

To gain full access to NHS services, you'll need to verify your identity:

Option 1: Use Photo ID

Upload a photo of your passport, driving licence, or other accepted ID. Record a short video of yourself to confirm your identity. Enter your **NHS number** or your **name and postcode**.

Option 2: Use GP Online Services Details

If you already use online services with your GP, enter the **Linkage Key**, **ODS Code**, and **Account ID** provided by your GP surgery.

If you don't have photo ID, you can still register using your GP online services details. If you need new registration details, contact your GP surgery. They will send you a letter with new details, valid for two weeks.

Step 4: Wait for Verification

After submitting your identity verification, the NHS will process your details. This can take up to **48 hours**, depending on system demand. You'll receive an email once your NHS Login is ready.

Step 5: Access Your Health Records

Once verified, you can:

- View your GP health record, including medications, allergies, and test results (if your GP surgery has granted access).
- Order repeat prescriptions and nominate a pharmacy.
- Book and manage appointments with your GP.
- Access COVID-19 vaccination records.
- Register your organ donation decision.
- Use NHS 111 online for advice.

Note: Your GP surgery controls the level of access granted. If you don't see certain information, contact your GP to request access to your detailed coded record. NHS

Security Tips

- Use **fingerprint or facial recognition** for quicker and secure logins.
- Keep your account details confidential, as you would with banking information.
- If you share your device, ensure it's secure before downloading any health documents.